

Meeting Title	Board of Directors		
Date	11.05.23	Agenda item	Bo.5.23.14b

## URGENT AND EMERGENCY CARE CARE QUALITY COMMISSION (CQC) SUMMARY

<b>Presented by</b>	Professor Karen Dawber, Chief Nurse				
<b>Author</b>	Professor Karen Dawber, Chief Nurse				
<b>Lead Director</b>	Professor Karen Dawber, Chief Nurse				
<b>Purpose of the paper</b>	Focused statement as to the purpose of the paper				
<b>Key control</b>	Identify if the paper is a key control for the Board Assurance Framework				
<b>Action required</b>	For assurance				
	For assurance				
<b>Previously discussed at/ informed by</b>	Details of any consultation				
<b>Previously approved at:</b>	<b>Academy/Group</b>	<b>Date</b>			
	Executive Directors	20.03.23			
<b>Key Options, Issues and Risks</b>					
<ul style="list-style-type: none"> <li>The Trust was inspected by the Care Quality Commission on 20 April 2022.</li> <li>The presentation highlights the recommendations from the inspection and progress against them.</li> <li>The presentation gives a comprehensive view of quality and performance.</li> </ul>					
<b>Analysis</b>					
Presentation on Urgent and Emergency Care Care Quality Commission actions from the inspection in 2022. The report also includes an update on wider Accident and Emergency Department performance.					
<b>Recommendation</b>					
To be assured by the work undertaken by the Clinical Service Unit in relation to Accident and Emergency Department performance and Care Quality Commission actions.					

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Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for patients			g			
To deliver our financial plan and key performance targets			g			
To be in the top 20% of NHS employers					g	
To be a continually learning organisation				g		
To collaborate effectively with local and regional partners					g	
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					
Explanation of variance from Board of Directors Agreed General risk appetite (G)						

Benchmarking implications (see section 4 for details)	Yes	No	N/A
Is there Model Hospital data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Risk Implications (see section 5 for details)	Yes	No
Corporate Risk register and/or Board Assurance Framework Amendments	<input type="checkbox"/>	<input type="checkbox"/>
Quality implications	<input type="checkbox"/>	<input type="checkbox"/>
Resource implications	<input type="checkbox"/>	<input type="checkbox"/>
Legal/regulatory implications	<input type="checkbox"/>	<input type="checkbox"/>
Diversity and Inclusion implications	<input type="checkbox"/>	<input type="checkbox"/>
Performance Implications	<input type="checkbox"/>	<input type="checkbox"/>

Regulation, Legislation and Compliance relevance
<b>NHS Improvement: (please tick those that are relevant)</b>
<input type="checkbox"/> Risk Assessment Framework <input type="checkbox"/> Quality Governance Framework <input type="checkbox"/> Code of Governance <input type="checkbox"/> Annual Reporting Manual
<b>Care Quality Commission Domain:</b> Choose an item.
<b>Care Quality Commission Fundamental Standard:</b> Choose an item.
<b>NHS Improvement Effective Use of Resources:</b> Choose an item.
<b>Other (please state):</b>

Relevance to other Board of Director's academies: (please select all that apply)			
People	Quality	Finance & Performance	Other (please state)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>